

TeleMagic Support

Product: R&R Report Writer®
Version: 8.0

Oper Sys: Windows®

Summary

The TeleMagic application uses non-printable characters in indices, which causes R&R not to find all records in related tables that use such indices. This is because R&R's default behavior is not to allow non-printable characters in linking fields. However, R&R can be configured to enable linking on fields that contain non-printable characters.

Configuring R&R for Non-printable Characters

1. Open the Windows Notepad application.
2. If it exists, open RRW.INI in the Windows directory (e.g. C:\Windows).
3. If RRW.INI does not exist, type the following line:

[DEFAULTS]
4. On the line following [DEFAULTS], type the following line:

SoftenDBFields=0
5. Save RRW.INI in the Windows directory (e.g. C:\Windows).
6. Open RRW.SRT in the R&R program directory (e.g. C:\Program Files\R&R Report Writer).
7. Delete the semicolon on the following lines:

DBCHARS=ANSI
SRTCHARS=ANSI
8. Save the RRW.SRT file.

You can now link using indices that contain non-printable characters (i.e. below ASCII 32 and above ASCII 128.)

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